

## SAMPLE CARD



## SAMPLE CARD REVERSE



Please visit [www.spafinder.com/sfppfaq](http://www.spafinder.com/sfppfaq) for answers to frequently asked questions. You may also contact SpaFinder customer service at [dayspapartners@spafinder.com](mailto:dayspapartners@spafinder.com) or 866.569.0449.

## INTERNATIONAL GIFT CARD REDEMPTION INSTRUCTIONS

You may accept SpaFinder gift vouchers and cards for accommodations, services and products in 5 easy steps:

1. SpaFinder gift cards are issued in £/€ 25 and £/€ 50 denominations only.
  2. Photocopy both sides of the card. Retain copies for your records for at least six months.
  3. Cut the corner of the card to void it.
  4. If the full balance is not completely used issue **your own store credit or gift certificate/card**.
  5. Redeem online at <http://spamanager.spafinder.com> or by Including your business name, address and SpaFinder ID number and mailing to:  

Accounts Payable  
SpaFinder, Inc.  
257 Park Avenue South/Floor 10  
New York, NY 10010
- If a customer does not use the full amount, you must issue a credit of your own for the balance.
  - Processing foreign currencies: Check the current exchange rate from your newspaper or an exchange rate website ([www.xe.com](http://www.xe.com)) and process normally. See our "Useful Guide for Gift Vouchers/Cards" for more details.
  - We recommend you choose a shipping method with a tracking option.
  - Please note that a 17% marketing fee will be deducted from your payable total.

## SPAFINDER GIFT VOUCHER POUNDS VERSION



## SPAFINDER GIFT VOUCHER EURO VERSION



## VOUCHER REVERSE



## INTERNATIONAL GIFT VOUCHER REDEMPTION INSTRUCTIONS

You may accept SpaFinder gift vouchers and cards for accommodations, services and products in 5 easy steps:

1. **Check counterfoil is intact.** Both parts must be presented by the customer.
2. **Check expiry date.** If an expiry date is printed, the voucher is valid until that date. If no date is printed, the voucher does not expire.
3. **Check security faults.** The watermark, metal foil and microtext prove the voucher is valid.
4. **Detach and retain** the counterfoil for your records for at least six months.
5. **Redeem online at <http://spamanager.spafinder.com>** or by filling in the spa details, writing **VOID** on the voucher and sending to:

Accounts Payable  
SpaFinder, Inc.  
257 Park Avenue South  
Floor 10  
New York, NY 10010

- If a customer does not use the full amount, you must issue a credit of your own for the balance.
- Processing foreign currencies: Check the current exchange rate from your newspaper or an exchange rate website ([www.xe.com](http://www.xe.com)) and process normally. See our "Useful Guide for Gift Vouchers/Cards" for more details.
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